


## Sunday, April 21 | Board Meeting & Preconference Workshop, Belle Meade

Registration 07:30–17:00 in Tennessee Lobby A

10:00–13:00	<b>Cost Collection Preconference Workshop</b> ACE Faculty Free to Full Conference Registrants	Cheekwood ABC
10:00–14:00	<b>Board of Directors Meeting</b> Open to All AAA Members	Magnolia Ballroom
12:00–13:00	<b>CLOSED LUNCH</b> For Board Members & Pre-Registered Precon Participants	Cheekwood ABC Foyer
14:15–17:30	<b>Belle Meade Site Visit (SOLD OUT)</b> - \$125/pp Meet at the Registration Desk by 14:15 sharp. Bus departs from Magnolia Canopy at 14:30. Bus leaves site to return at 17:00.	Registration Desk

## Monday, April 22 | Conference Day 1


Registration 07:30–16:00 in Tennessee Lobby A | Trade Show 12:00–18:00

07:30–09:00	 <b>Continental Breakfast</b> <i>Sponsored by Medic Ambulance</i>	Tennessee Lobby A
08:30–09:50	<b>Opening Keynote &amp; EMS Next Awards</b> Nicole Malachowski <i>Sponsored by Metro West Ambulance</i>	Tennessee CDE
10:00–10:50	<b>All Things Advocacy</b> AAA Government Affairs Leaders & Lobbyists <i>Sponsored by Bound Tree</i>	Tennessee A
	<b>Uvalde: Facing the Unthinkable and Piecing It All Back Together</b> Stephen Stephens, Scott Moore	Tennessee B
	<b>Diversion &amp; Tampering in EMS—Guilty as Charged</b> Diahn Underwood	Magnolia Ballroom
	<b>Uncensored: Cutting the BS on Employee Communications</b> Meredith Lambroff-Brown, Danielle Thomas	Cheekwood ABC
	<b>Tools of the Trade: Marketing for Ambulance Services</b> Randall Mann	Cheekwood GH
11:00–11:50	<b>Balance Billing Update</b> Ted Van Horne, Shawn Baird, Allyson Pharr, Kathy Lester, Tristan North	Tennessee A
	<b>From EMT to C-Suite: EMS Finance at Every Level</b> Amy Gnojek, Scott Moore	Tennessee B
	<b>How Did Negligence Become Homicide?</b> Steve Wirth	Magnolia Ballroom



	<b>Passing the Torch: A Deep Dive into the Cultural Demands of the Present-Day Workforce</b> Allison Infinger, Randy Murry, Sarah Baker, Josh Brumwell, Keisha Sparks, Patrisha Kalich	Cheekwood ABC
	<b>Community Access Physician Extender: Enhancing Rural Healthcare</b> Rick Petrie, Dr. Johnnathan Busko	Cheekwood GH
11:50–14:00	 <b>Lunch In the Trade Show</b> Food Served 11:50–13:00 <i>Sponsored by Pafford Medical Services</i>	Ryman Hall B1–3
14:00–14:50	<b>But Why?! The Benefits of Participating in a Healthcare Coalition</b> Jim Duke, Billie Newbury, Henry Lewis, Dr. Richard Hunt, Tristan North	Tennessee A
	<b>Stupid Sh&amp;t People Say</b> Rachel Harracksingh, Wayne Jurecki, Keisha Sparks, Lance Hester, Maria Bianchi, Samantha Hilker	Tennessee B
	<b>Making Mentorship Programs Meaningful</b> Ron Quaranto, Chase Hodges, Ben Wasmund, Gene Bradley	Magnolia Ballroom
	<b>We Lead People, We Manage Stuff</b> Justin Back, Rob Lawrence	Cheekwood ABC
	<b>In God We Trust—Everyone Else Bring Data!</b> Matt Zavadsky	Cheekwood GH
15:00–16:00	<b>OSHA Proposed Rule General Session</b> Scott Moore, Tom Baldwin, Samantha Hilker	Tennessee CDE
16:00–18:00	 <b>Trade Show Opening Reception</b> Open Bar & Light Appetizers <i>Sponsored by Bell Ambulance</i>	Ryman Hall B1–3

## Tuesday, April 23 | Conference Day 2

Registration 07:30–16:00 in Tennessee Lobby A | Trade Show 10:30–16:00

07:30–09:00	 <b>Continental Breakfast</b> <i>Sponsored by Mayo Clinic</i>	Tennessee Lobby A
08:30–09:20	<b>Meet the Glaucomflecken: Co-Survivor Comedy</b> Will & Kristin Flanary <i>Sponsored by Savvik Buying Group</i>	Tennessee CDE
09:30–10:30	<b>Medicare Advantage Plans: Insights for EMS</b> Angie McLain-Johnson, Katie Arens	Tennessee A
	<b>Leadership Lessons from Ted Lasso</b> Kim Godden, Maria Bianchi	Tennessee B
	<b>Clinical &amp; Operational Synergy for Your Ambulance Service</b>	Magnolia Ballroom



	Christopher DiBona	
	<b>Revising EMS System Response Is a High Priority Call</b>	Cheekwood ABC
	John Peterson, Dr. Doug Swanson, Jeff Keith, Grace Nelson	
	<b>The Benefits of Joint Labor Management from a Labor Perspective</b>	Cheekwood GH
	Chris Lake, Robert McClintock	
10:30–11:00	 <b>Snacks in the Trade Show</b>	Ryman Hall B1–3
11:00–12:00	<b>Understanding Medicaid Managed Care</b>	Tennessee A
	Angie McLain-Johnson, Katie Arens	
	<b>Retention, Revenue, &amp; Realizations in MIH</b>	Tennessee B
	Victoria Reinhartz, Arthur Dixon Marlow, Christopher Kelly, Philip Fennema	
	<b>Beyond the Call: Entrepreneurial Leadership from Stock Boy to Innovator</b>	Magnolia Ballroom
	Todd Stout, Rob Lawrence	
	<b>Rounding the Bases: Leveling the Playing Field in Leadership</b>	Cheekwood ABC
	Michelle Anderson	
	<b>The Rise of Union Activism in Healthcare</b>	Cheekwood GH
	Steve Wirth	
12:00–13:30	 <b>Lunch in the Trade Show</b>	Ryman Hall B1–3
13:00–13:50	<b>Medicare Update Part 1</b>	Tennessee A
	Brian Werfel	
	<b>Long-Term Commitment Versus a Swipe Right: Why PR Is an Actual Relationship</b>	Tennessee B
	Alexia Jobson	
	<b>Undercover Leadership: Lessons Learned from the CIA Sabotage Playbook</b>	Magnolia Ballroom
	Macara Trusty	
	<b>Continuing the Conversation: How Women Are Moving EMS Forward</b>	Cheekwood ABC
	Katie Arens, Michelle Anderson	
	<b>Innovate to Elevate: Revitalizing &amp; Rethinking EMS Recruitment and Retention Practices</b>	Cheekwood GH
	Scott Moore, Adam Kuhs	
14:00–15:00	<b>Medicare Update Part 2</b>	Tennessee A
	Brian Werfel	
	<b>HR Transformation &amp; Innovation to Shape How We Work Together</b>	Tennessee B
	Jessica Olsen, Carlie Bush	
	<b>Getting Over the Wall: Measuring, Managing, and Mitigating Ambulance Offload</b>	Magnolia Ballroom
	Mike Taigman, Steve Wirth	

	<b>Workplace Shortages: Awareness to Action</b> Knolan Rawlins, Scott Moore	Cheekwood ABC
	<b>Medicaid Finance for EMS Providers</b> Mason Lane, Donna Newchurch, Alexa Altman	Cheekwood GH
15:00–16:00	 <b>Trade Show Closing Reception</b> Open Bar & Light Appetizers <i>Sponsored by SafeTech Solutions</i>	Ryman Hall B1–3
<b>16:00–19:30</b> <b>Newly Extended!</b>	 <b>President’s Reception   AAA Awards &amp; Vanguard Awards</b> President Randy Strozyk Open Bar & Appetizers Entertainment ft. Bobby & The Aristocats, Natasha Neely as Dolly <i>Event Sponsored by Global Medical Response</i> <i>Band Sponsored by Superior Air-Ground Ambulance Service</i>	Tennessee CDE



## Wednesday, April 24 | Optional Bonus Day

Registration 08:00–10:00 am in the **Governors Hallway**

07:30–09:00	 <b>Continental Breakfast for Wednesday Meetings &amp; Classes</b>	Governor’s Hallway
08:00–16:00	<b>CLOSED MEETING: EMS Next Leadership Program</b> Open to EMS Next Participants Only	Governors Chamber D
09:00–12:00	<b>Getting Uncomfortable</b> Angela Sereda, Alison Crawford <i>Sponsored by Women in Emergency Services</i>	Governors Ballroom A
09:00–12:00	<b>State Association Forum</b> Rob Lawrence, Mike Battis Active discussion participation is limited to board members, committee chairs, and lobbyists from state ambulance associations. Others welcome in gallery seating. <i>Sponsored by Sellers Dorsey</i>	Governors Ballroom B
09:00–17:00	<b>PREREGISTRATION REQUIRED: SafeTech Executive Leadership Retreat</b> <i>Please see the Registration Desk to check availability if not already pre-registered. Class size is very limited.</i> Aarron Reinert, John Becknell	Governors Ballroom C
12:00–13:00	 <b>Lunch for Wednesday Afternoon Meetings &amp; Classes</b>	Governors Ballroom E
13:00–14:00	<b>SPECIAL MEETING: 988 Roundtable with SAMHSA</b> Dr. Richard McKeon, Tiffany Russell	Governors Ballroom B
13:00–16:00	<b>CLOSED MEETING: AIMHI Board Meeting</b>	Governors Ballroom A
14:30–17:00	<b>SPECIAL MEETING: Joint National EMS Leadership Forum</b>	Governors Ballroom B